

Refund Policy – Evera

We apologise for any inconvenience caused to you. We would like to hear from you the inconvenience caused to you to serve you better in the future. In the event when the inconvenience caused and you request for a refund on any amount that has been debited from the your account either through third party wallet or through the saved credit card/debit card/ net banking and the same was not authorised by you, you are required to write an email to grievance@everacabs.com or contact Evera's office on 011-49540005 between 9 AM to 6 PM and make a refund request clearly explaining the circumstances of the your refund request. Our experienced team evaluate the issues and inform you accordingly.

Grievance officer: Mrs. Rakhi Sharma

Email: Grievance@everacabs.com

Phone Number: 011-49540005